

# CARE QUALITY COMMISSION STATEMENT OF PURPOSE

SALISBURY  
MEDICAL  
PRACTICE



**SEPTEMBER 2020**

## INTRODUCTION

Under the Health and Social care Act 2008 every registered provider must have a Statement of Purpose. This is a document which includes a standard required set of information about a service. We have set our information within this document. If you have any questions about this Statement please contact the Practice Manager on 01722 333034.

STATEMENT OF PURPOSE PART 1 Health and Social Care Act 2008, Regulation 12, Schedule 3 The provider's business contact details, including address for service of notifications and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

## THE PROVIDER'S NAME AND LEGAL STATUS

- The name of the CQC registered provider is Salisbury Medical Practice
- Our CQC reference number is: **1-199751643**
- Our address is: Fisherton House, Fountain Way, Salisbury SP2 7FD
- Our telephone number is: 01722 334034
- Our email address is [wccg.smp@nhs.net](mailto:wccg.smp@nhs.net)
- Our website is [www.salisburymedicalpractice.co.uk](http://www.salisburymedicalpractice.co.uk)
- The Registered Manager is Dr Rebecca Seabridge
- The legal status of our practice is: Partnership
- The Partners names are
  - Dr Antonia Allen
  - Dr Helen Bottjer
  - Dr Amanda Deeks
  - Dr Polly Jacobs
  - Dr Peter Sharpe
  - Dr Martin Allen
  - Dr Judith Burns
  - Dr Daniel Henderson
  - Dr Paul McKinley
  - Dr Kara Barnett
  - Dr Clare Connolly
  - Dr Robert Hewetson
  - Dr Rebecca Seabridge

## STATEMENT OF PURPOSE PART 2- AIMS AND OBJECTIVES

Our aims and objectives in providing the regulated activities and locations as shown below in part 3 of this statement of purpose are outlined below

### **OUR VISION**

Where excellent person centred care is at the heart of the health service we deliver

#### **Our ethos is to ensure:**

- People have a positive experience of care and get the outcome they want
- Staff feel valued and supported to work collaboratively
- People are empowered to be active partners in their care

#### **Our aims are:**

- To provide a high quality, integrated and cost effective service that is closer to patients homes;
- To work in new ways to meet the challenges faced with an ageing population and the increasing number of patients with long term and multiple conditions;
- To reduce health inequalities, promote disease prevention and prevent premature mortality;
- To ensure coordinated access to specialist care whilst containing healthcare costs
- To improve patient engagement
- To promote general practice as a career
- To provide premises where staff, patients and visitors are safe and can access the services provided.

#### **Our objectives are:**

- To promote continuity of relationship between patient and doctor over time;
- To deliver care that addresses the physical, social and psychological needs of patients and their families;
- To provide rapid diagnosis and access to specialist care;
- To ensure all hospital admissions are clinically appropriate;
- To improve the use of information and technology to improve care for patients;
- To identify opportunities to work with other health and social care services to the benefit of patients and carers;
- To provide a health care premises that is patient centered where the practice team leads and facilitates shared working with multi-professional teams within the

building, with each profession retaining their autonomy but working across the professional boundaries using the GP electronic record;

- To work with the CCG, Salisbury NHS Foundation Trust and other hospital providers to bring care into the practice premises so that care is provided closer to patients and their families and reduces costs whilst maintaining and increasing quality;
- To work with Wessex Deanery, Medical Schools and local sixth form providers to promote general practice as a career and improve the way in which general practice is viewed and valued;
- To engage with patients so that they manage their own health care by promoting healthy lifestyles and choices;
- To work collectively with the CCG and local practices to share experiences and raise standards;
- To provide a diverse, well trained workforce that is adaptable to meet the changing demands of the practice;
- This practice will be ensuring everyone has easier and more convenient access to GP services, including appointments at evenings and weekends. We will be working with a variety of health care providers in several locations, all registered with CQC, to provide these services. The GP practice where the patient is seen will take responsibility for the regulated activity delivered there, regardless of where the patient is registered.

STATEMENT OF PURPOSE PART 3 Health and Social Care Act 2008 location and the people who use the service there, their service type(s), their regulated activities
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### **Name of CQC registered Location**

Salisbury Medical Practice, Fisherton House, Fountain Way, Salisbury, SP27FD

### **Other premises from which the regulated activities are delivered**

The main surgery site is Fisherton House; there are three branch surgeries - Bishopdown Surgery, Bemerton Heath Surgery and Wilton Health Centre. A local rugby club is used for the delivery of leg ulcer treatment. The Three Swans Surgery site of the Three Chequers Medical Practice is used as a location on Saturdays. Flu vaccinations are held off site at Sarum Academy (secondary school). Staff work across all sites as required.

A language translation service is available by telephone or iPad. Home visits are provided for those patients who are unable to attend the appointment due to a medically appropriate reason or physical impairment.

**Premise 1: Fisherton House** - a purpose built surgery built in 2013 comprising GP consulting rooms, nurse treatment rooms, two minor operation theatres, meeting and training rooms (a pharmacy, a dentist, a café and 8 private rooms available for letting purposes to other health practitioners). All rooms are built to current standards. There are sufficient trained and qualified staff to carry out the activities within the premises. The building is DDA compliant. This is the main administrative centre for all premises. There are parking facilities and a bus stop nearby.

**Premise 2: Bishopdown Surgery** - an end of terrace surgery located on the ground floor of a block of mixed retail and residential flats built 1995. Comprises one consulting room and one treatment room with associated waiting and reception area. Within the building as separate businesses is a dentist and a pharmacy. All facilities are accessed via a small communal car park. The facilities are suitable for carrying out the regulated activities and are equipped with typical equipment to facilitate provision of the services. There are sufficient qualified and competent staff to provide the services within the building. There are parking facilities at the site and a bus stop nearby.

**Premise 3: Bemerton Heath Surgery** - a detached purpose built premises built in the 1980's. It comprises several treatment and consulting rooms all located on the ground floor. The facilities are suitable for carrying out the regulated activities and are equipped with typical equipment to facilitate provision of services. There are sufficient qualified and competent staff to provide the services within the building. There are parking facilities at the site and a bus stop nearby.

**Premise 4: Wilton Health Centre** - a 1970's building owned by NHS Property Services, used by a variety of NHS services, of which one area is occupied by Salisbury Medical Practice. There is no HoT or lease in place. The facilities are suitable for carrying out the regulated activities and are equipped with typical equipment to facilitate provision of services. There are sufficient qualified and competent staff to provide services within the building. There are parking facilities at the site and a bus stop nearby.

**Premise 5: Salisbury Cathedral** - a 13<sup>th</sup> century living church at the heart of Salisbury city centre. A licence to occupy has granted exclusive use of the building to be the Sarum South PCN site for delivery of COVID-19 vaccinations. Both internal and external space will be occupied to enable a maximum of 1,170 patients to be vaccinated in a day. The cathedral will be closed to the general public, enabling strict social distancing measures and following of all COVID guidelines. There will be sufficient qualified and competent staff to provide the proposed services at the cathedral, as well as a full complement of equipment, including emergency equipment. There are parking facilities at the site and a drop off point nearby, additional car parking available throughout Salisbury City Centre. The premises are DDA compliant

**Premises 6: Barnabas House** - Alabaré's first home, opened in 1992, supports vulnerable women so that they are able to make positive changes in their lives. Residents may be overcoming past mental or physical abuse, addiction or mental health issues. Flu vaccinations will take place in an allocated private room inside the building. All patients will be registered as temporary patients in order to receive this one-off, additional service.

**Premise 7: Alabaré Place** - provides accommodation for up to 41 homeless people, aged from 16 years and older, in Salisbury, who require high to intensive levels of support. Flu vaccinations under a CCG pilot scheme will take place in an allocated private room inside the building. All patients will be registered as temporary patients in order to receive this one-off, additional service.

Premise no	Name	Address	Activity
1	Fisherton House	Fountain Way, Salisbury, Wiltshire SP2 7FD	All regulated activities
2	Bishopdown Surgery	Bishopdown Surgery, 28 St Clements Way, Bishopdown, Salisbury, Wiltshire SP1 3FF	All regulated activities
3	Bemerton Heath Surgery	Pembroke Road, Bemerton Heath, Salisbury, Wiltshire SP2 9DJ	All regulated activities
4	Wilton Health Centre	4 Market Place, Wilton, Salisbury, Wiltshire SP2 0HT	All regulated activities
5	Salisbury Cathedral	The Close, Salisbury, Wiltshire SP1 2EJ	Diagnostic and Screening Procedures
6	Barnabas House	37 Castle Road, Salisbury, Wiltshire SP1 3RH	Diagnostic and Screening Procedures
7	Alabaré Place - Supported Housing South	58 Barnard Street, Salisbury, Wiltshire SP1 2BJ	Diagnostic and Screening Procedures

**Our regulated activities are:**

- **Diagnostic and Screening Procedures**  
Cervical Screening, blood pressure monitoring, cardiovascular risk assessment, ECG, Spirometry, referral for other screening as appropriate
- **Family Planning Services**  
Conception, Contraception, IUCD and Contraceptive implants
- **Maternity and Midwifery services**  
Ante natal referral and screening in conjunction with community midwifery service

- **Surgical Procedures**

Minor operations appropriate to a primary care setting

- **Treatment of Disease, disorder or injury**

Consultation and appropriate referral to manage everyday illnesses, disorders or injury, preventative medicine to enhance quality of life, Chronic disease management for patients with a diagnosed long term condition.

### **Service Users**

Our service users are mainly our registered population which spans any age, ethnicity or gender.

In addition we have service users who are not part of our registered population who access services provided by us due to

- additional contracts commissioned by the Wiltshire Clinical Commissioning Group held by the practice.
- activities held at our locations for the benefit of residents in the community
- the registered location of Fisherton House acting as a hub for Improved Access Services

### **Additional services**

- Vasectomies, carpal tunnel and dermatology
- Signposting cafes, health promotion events

### **Improved Access**

This practice will be ensuring everyone has easier and more convenient access to GP services, including appointments at evenings and weekends. We will be working with a variety of health care providers in several locations, all registered with CQC, to provide these services. The GP practice where the patient is seen will take responsibility for the regulated activity delivered there, regardless of where the patient is registered.

Fisherton House Surgery acts as a local hub for patients to be seen from Monday to Friday during the hours of 18:30-20:00.