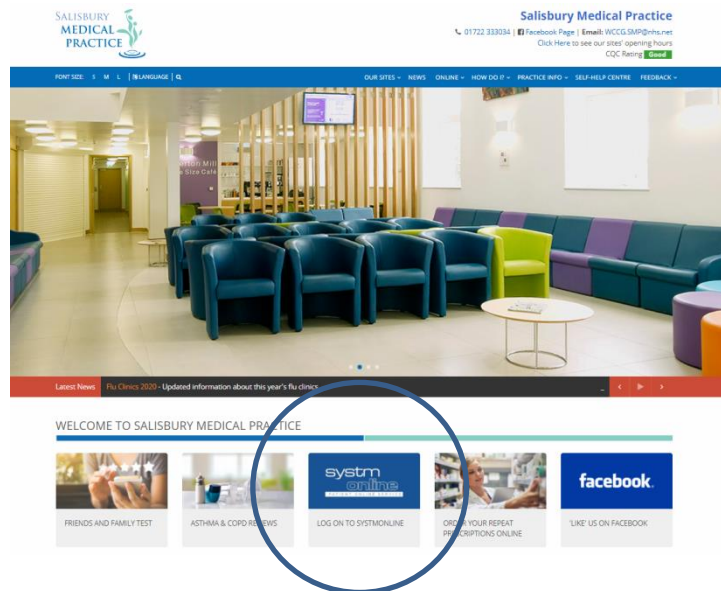


## Patient SystemOnline Guide

1. To **login**, please click: <https://systmonline.tpp-uk.com/2/Login?Date=202009081111>. You can also visit our website and click on “Log on to SystemOnline” on the homepage.

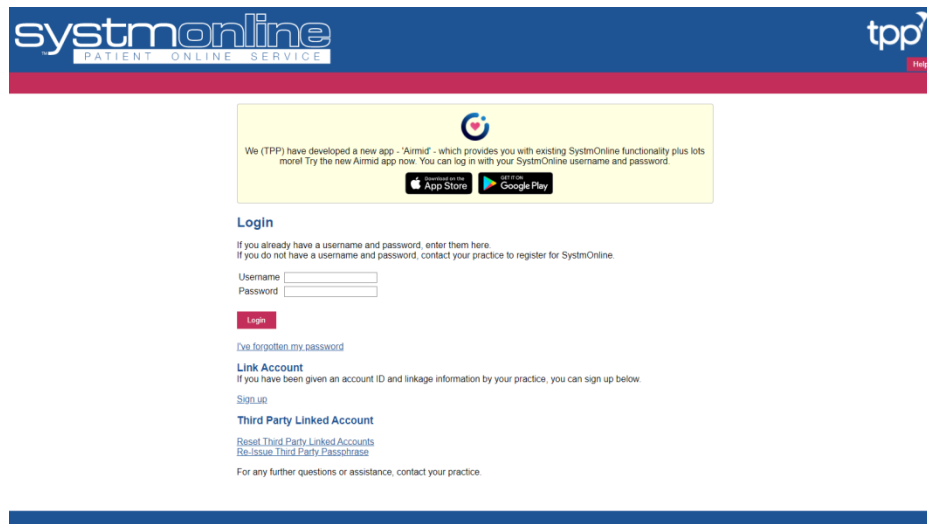


2. Enter your **username** and **password**.

**Note:** If this is your first time logging in, your username and temporary password will have been emailed to the email address recorded on your records.

You will immediately be asked to change your password after a successful login.

If you have **not registered for SystemOnline**, please send us an email to [wccg.smp@nhs.net](mailto:wccg.smp@nhs.net) including your name and date of birth and one of our Admin Team will contact you to set this up.



**systemonline**  
PATIENT ONLINE SERVICE

tpp

We (TPP) have developed a new app - 'Aimid' - which provides you with existing SystemOnline functionality plus lots more! Try the new Aimid app now. You can log in with your SystemOnline username and password.

Available on the App Store | Get it on Google Play

### Login

If you already have a username and password, enter them here.  
If you do not have a username and password, contact your practice to register for SystemOnline.

Username

Password

Login

[I've forgotten my password](#)

### Link Account

If you have been given an account ID and linkage information by your practice, you can sign up below.

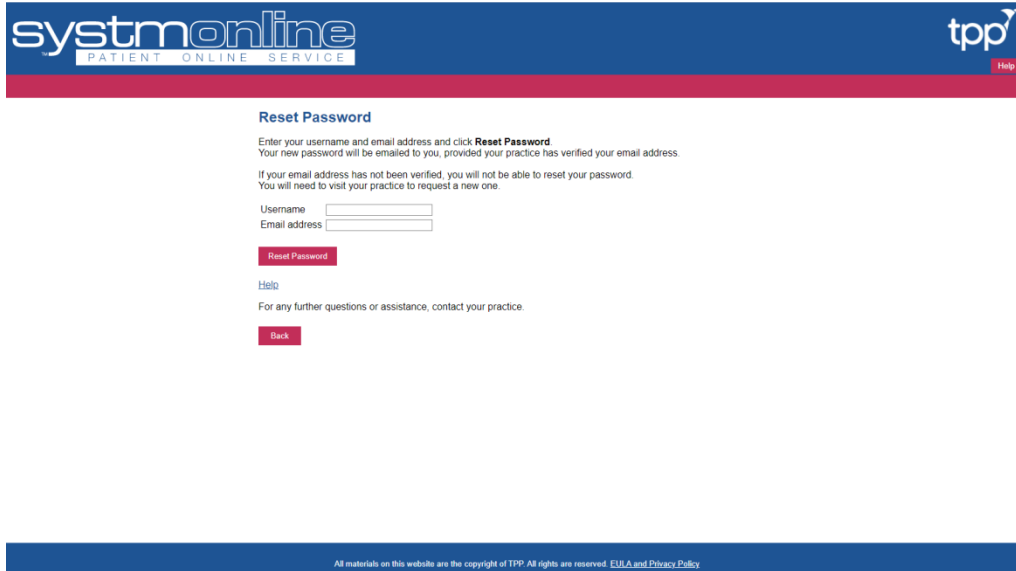
[Sign up](#)

### Third Party Linked Account

[Reset Third Party Linked Accounts](#)  
[Re-issue Third Party Passwords](#)

For any further questions or assistance, contact your practice.

3. If you have **forgotten your password**, please click: "I've forgotten my password".  
Or click here: <https://systmonline.tpp-uk.com/2/ResetPassword>



**Reset Password**

Enter your username and email address and click **Reset Password**.  
Your new password will be emailed to you, provided your practice has verified your email address.

If your email address has not been verified, you will not be able to reset your password.  
You will need to visit your practice to request a new one.

Username

Email address

**Reset Password**

[Help](#)

For any further questions or assistance, contact your practice.

**Back**

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4. If you are still having issues logging in, then please email [wccq.smp@nhs.net](mailto:wccq.smp@nhs.net).

**Note:** For verification please include:

- a. Your current **email address**
- b. Your **mobile number**
- c. Your **medications** on your repeat template
- d. Your last **appointment** date or name of the clinician.

If we do not have the details above, then we will contact you as we need to ensure your details are verified before sending any information.