

CARE QUALITY COMMISSION STATEMENT OF PURPOSE



OCTOBER 2022

INTRODUCTION

Under the Health and Social Care Act 2008 every registered provider must have a Statement of Purpose. This is a document which includes a standard required set of information about a service. We have set our information within this document. If you have any questions about this Statement, please contact the Practice Manager on 01722 333034.

STATEMENT OF PURPOSE PART 1 – Health and Social Care Act 2008, Regulation 12, Schedule 3 The provider's business contact details, including address for service of notifications and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

THE PROVIDER'S NAME AND LEGAL STATUS

- The name of the CQC registered provider is Salisbury Medical Practice
- Our CQC reference number is: **1-199751643**
- Our address is: Fisherton House, Fountain Way, Salisbury SP2 7FD
- Our telephone number is: 01722 334034
- Our email address is bswicb.smp@nhs.net
- Our website is www.salisburymedicalpractice.co.uk
- The Registered Manager is Dr Rebecca Seabridge
- The legal status of our practice is: Partnership
- The Partners names are:

Dr Antonia Allen
Dr Helen Bottjer
Dr Amanda Deeks
Dr Polly Jacobs

Dr Martin Allen
Dr Clare Connolly
Dr Katie Duff-Walker
Dr Rebecca Seabridge

Dr Kara Barnett
Dr Christopher Cox
Dr Daniel Henderson
Dr Peter Sharpe

STATEMENT OF PURPOSE PART 2 – AIMS AND OBJECTIVES

Our aims and objectives in providing the regulated activities and locations as shown below in part 3 of this statement of purpose are outlined below

OUR MISSION

To provide high quality healthcare in the community.

OUR VISION

- To empower patients to be active partners in their care making use of available healthcare resources.
- To reduce health inequalities, promote disease prevention and prevent premature mortality.
- To promote Salisbury Medical Practice as a workplace of choice

OUR VALUES

Positivity

- We will act with integrity and treat patients and colleagues with respect
- We shall be accountable and honest in our actions

Supporting Colleagues

- We shall ensure staff are competent to provide high quality healthcare within the available resources.
- We shall adopt a multidisciplinary approach to review existing systems and explore new methods to maximise the effectiveness of the service we provide within the resources available.
- We shall undergo regular training to keep knowledge and skills up to date.
- We will continue to support and develop those in training across the whole team.

Working Together

- We will strive to maintain good relationships with patients and our colleagues in the wider healthcare service.
- We shall meet regularly alongside our multidisciplinary colleagues to learn from each other and to find ways to enhance the safety of the services we provide

OUR OBJECTIVES

- To provide a high quality, integrated and cost-effective service that is closer to patients' homes.
- To work in new ways to meet the challenges faced with an ageing population and the increasing number of patients with long term and multiple conditions.
- To engage with patients so that they manage their own health care by promoting healthy lifestyles and choices.
- To promote continuity of relationship between patient and doctor over time.
- To deliver care that addresses the physical, social, and psychological needs of patients and their families.

- To provide rapid diagnosis and access to specialist care.
- To improve the use of information and technology to improve care for patients.
- To identify opportunities to deliver care at a PCN level to the benefit of patients and carers.
- To work with the ICB, Salisbury NHS Foundation Trust and other health and social care providers to maximise care in the community.
- To work with Wessex Deanery, Medical Schools, and the Government Apprenticeship scheme to promote general practice as a career and improve the way in which general practice is perceived and valued.
- To provide a diverse, well-trained workforce that is adaptable to meet the changing demands of the practice.
- To provide premises where staff, patients and visitors are safe and can access the services provided.

<i>STATEMENT OF PURPOSE PART 3 – Health and Social Care Act 2008 location and the people who use the service there, their service type(s), their regulated</i>
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Name of CQC registered Location

Salisbury Medical Practice, Fisherton House, Fountain Way, Salisbury, SP2 7FD

Other premises from which the regulated activities are delivered

The main surgery site is Fisherton House; there are two branch surgeries – Bishopdown Surgery and Bemerton Heath Surgery. Staff work across all sites as required.

A language translation service is available by telephone or iPad. This service can be booked in advance, with most common languages also being available on the day covering same day / urgent appointments.

Portable hearing loops are available for hearing impaired patients. The iPad also has access to BSL interpreters.

Home visits are provided for those patients who are unable to attend the appointment due to a medically appropriate reason or physical impairment.

Premise 1: Fisherton House – a purpose built surgery built in 2013 comprising GP consulting rooms, nurse treatment rooms, two minor operation theatres, meeting/training rooms (a pharmacy, a dentist, a café and 4 private rooms available for letting purposes to other health practitioners). All rooms are built to current standards. There are sufficient trained and qualified staff to carry out the activities within the premises. The building is DDA compliant. This is the main administrative centre for all premises. There are parking facilities (including disabled) and a bus stop nearby.

Premise 2: Bishopdown Surgery – an end of terrace surgery located on the groundfloor of a block of mixed retail and residential flats built 1995. It comprises of one consulting room and one treatment room with associated waiting and reception area. Within the building as separate businesses is a dentist and a pharmacy. All facilities are accessed via a small communal car park. The facilities are suitable for carrying out the regulated activities and are equipped with typical equipment to facilitate provision of the services. There are sufficient qualified and competent staff to provide the services within the building. There are parking facilities at the site and a bus stop nearby.

Premise 3: Bemerton Heath Surgery – a detached purpose built premises built in the 1980's. It comprises of five treatment and consulting rooms all located on the ground floor. The facilities are suitable for carrying out the regulated activities and are equipped with typical equipment to facilitate provision of services. There are sufficient

qualified and competent staff to provide the services within the building. There are parking facilities at the site and a bus stop nearby.

Premise 4: Harcourt Medical Centre – provision of Extended Access hours (EA)
– a detached purpose built premises built in the 1980's. It comprises of 13 treatment and consulting rooms all located on the ground floor. The facilities are suitable for carrying out the regulated activities and are equipped with typical equipment to facilitate provision of services. There are sufficient qualified and competent staff to provide the services within the building. There are parking facilities at the site and a bus stop nearby.

Premise no	Name	Address	Activity
1	Fisherton House	Fountain Way, Salisbury, Wiltshire SP2 7FD	All regulated activities
2	Bishopdown Surgery	28 St Clements Way, Bishopdown, Salisbury, Wiltshire SP1 3FF	All regulated activities
3	Bemerton Heath Surgery	Pembroke Road, Bemerton Health, Salisbury, Wiltshire SP2 9DJ	All regulated activities
4	Harcourt Medical Centre	Crane Bridge Road, Salisbury, Wiltshire SP2 7TD	All regulated activities

Regulated activities

- **Diagnostic and Screening Procedures**
Cervical screening, blood pressure monitoring, cardiovascular risk assessment, ECG, spirometry, referral for other screening as appropriate
- **Family Planning Services**
Contraception fitting including IUCD and implants
- **Maternity and Midwifery services**
Ante natal referral and screening in conjunction with community midwifery service
- **Surgical Procedures**
Minor operations appropriate to a primary care setting
- **Treatment of Disease, disorder or injury**
Consultation and appropriate referral to manage everyday illnesses, disorders or injury, preventative medicine to enhance quality of life, chronic disease management for patients with a diagnosed long term condition.

Service Users

Our service users are mainly our registered population which spans all ages, ethnicity and gender.

In addition we have service users who are not part of our registered population who access services provided by us:

- Patients of the specialist Minor Surgery contract commissioned by the Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSWICB)
- Patients registered with Sarum Cathedral Primary Care Network (PCN) attending services in Extended Hours (EA)

Additional services

- Vasectomies, carpal tunnel and low risk BCC excisions
- Signposting cafes (paused), health promotion events

Extended Access (EA)

This practice will be ensuring everyone has easier and more convenient access to GP services, including appointments at evenings and weekends. We will be working with a variety of health care providers in several locations, all registered with CQC, to provide these services. The GP practice where the patient is seen will take responsibility for the regulated activity delivered there, regardless of where the patient is registered.

Fisherton House Surgery acts as a local hub for patients within Sarum Cathedral PCN to be seen from Monday to Friday during the hours of 18:30-20:00. It is also the hub for one Saturday per month during 09:00 – 17:00